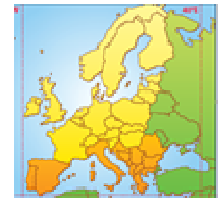


Colorcoat® Product Performance Guarantee

Supplying mill Tata Steel IJmuiden B.V.

This guarantee applies to the Colorcoat® products listed in the table below manufactured by Tata Steel IJmuiden B.V. and used for external roof and wall cladding applications in environments stated below. Geographic coverage is for Europe above latitude of 36° North and between longitude of 10° West and 40° East. This guarantee is issued by Tata Steel IJmuiden B.V. through the cladding manufacturer and forms a contract of guarantee between Tata Steel IJmuiden B.V. and its original customer only. This guarantee is not transferable. Any claims on the guarantee should be made through the contractual supply chain and not made directly to Tata Steel IJmuiden B.V. A copy of this guarantee must accompany any claim. It is essential that the end user is made aware of the terms and conditions of this guarantee. Zone 1 being the yellow coloured area, zone 2 being the orange coloured area.



The guarantee covers damage resulting from:

- Corrosion of the steel due to significant peeling or cracks in the paint
- Any major and unequal change in colour on a surface where exposure to UV has been equal

Colorcoat® Product Performance Guarantee cover

Colorcoat® Product	Minimum metallic coating weight to obtain guarantee	Rural, urban, normal industrial, low salinity (C2/C3)	High corrosivity (C4)	Very high corrosivity (C5)	Special atmospheres
Colorcoat® PE 25	Z225 / ZM120	10 years	☒	☒	☒
Colorcoat® PE 25 Matt	Z225 / ZM140	10 years	☒	☒	☒
Colorcoat® PE 25 HC	Z225 / ZM140	12 years	☒	☒	☒
Colorcoat® PVDF	Z225 / ZM140	12 years	Walls: ☒ Roof: ☒	☒	☒
Colorcoat® PVDF 35	Z225 / ZM140	20 years	Walls: 10 years Roof: ☒	Walls: 10 years Roof: ☒	☒
Colorcoat® SDP 35	Z225 / ZM140	15 years	10 years	☒	☒
Colorcoat® SDP50	Z275 / ZM140	25 years zone 1 20 years zone 2	15 years	12 years	☒
Colorcoat® SDP50 HC	Z275 / ZM140	25 years zone 1 20 years zone 2	15 years	12 years	☒
Colorcoat® SDP50 Matt	Z275 / ZM140	25 years zone 1 20 years zone 2	15 years	12 years	☒

☒ Consult Tata Steel IJmuiden B.V.

☒ Unsuitable - not guaranteed

C-categories as defined below

For zinc weights of individual Colorcoat® products, please refer to the national rules in force in each country. In case of differential zinc weights, the exposed side needs, if capable by the manufacturing line, to have a minimum zinc weight of half the normal zinc weight. For any other specifications than listed in the table please consult Tata Steel IJmuiden B.V.

Corrosivity

C2 - Low corrosivity. Atmosphere prevailing in rural areas and small cities, with no significant contamination by corrosive agents such as sulphur dioxide and/or chlorides.

C3 - Medium corrosivity. Contaminated atmosphere prevailing in areas with a high population density but with no major industrial activity. It contains moderate concentrations of pollutants such as sulphur dioxide and/or chlorides.

Areas with a low level of salinity located typically between 10 and 20 km from the coast.


C4 - High corrosivity. Atmosphere contaminated by the corrosive pollutants discharged by local and regional industry (especially sulphur dioxide). Areas with a moderate level of salinity located typically between 3 and 10 km from the coast.

C5 - Very high corrosivity. This guarantee only covers areas with a high level of salinity, i.e. areas located typically as from 100 m to 3 km from the coast, sea front excluded (area exposed to direct seawater attack).

Special atmospheres - Atmosphere of buildings exposed to strong UV radiation: for example buildings located at an altitude of over 900 m above the sea level or an environment where the severity of the exposure described above is increased by certain factors, such as particularly corrosive agents, sea spray, high hygrometry, significant dust deposits, high temperatures and abrasion.

This Guarantee is issued with full terms and conditions – see overleaf

Terms and Conditions

1. The guarantee shall enter into effect on the date at the invoice, as stated on the invoice. Colorcoat® products shall be fitted within 6 months from the delivery date, as stated on the invoice.
 2. The duration of the guarantee period shall depend on the Colorcoat® product, the atmosphere and/or the geographic area.
 3. No restoration performed under the cover of guarantee shall give rise to an extension of the guarantee period.
 4. The guarantee covers the Colorcoat® products used for roof and wall cladding, sandwich panels and sections for industrial, educational and agricultural buildings in the scope of their habitual use. The guarantee only applies to the exposed outer side and does not cover accessories such as guttering, standing seam clips, etc.
 5. The paint surface protects the substrate against corrosion. In order to preserve the coatings, the owner is required to carry out an annual inspection, clean off any surface deposits (leaves, salt, dust etc.) and inform Tata Steel IJmuiden B.V. of any observations. The guarantee applies when more than 5% of the surface area of the same side of a building is affected.
 6. It shall be accepted that changes in appearance may occur slowly, gradually and uniformly on any Colorcoat® product resulting from a single Tata Steel IJmuiden B.V. contract, on the same side of a building exposed to the same exposing conditions.
 7. The conditions under which the Colorcoat® products are stored, conditioned, transported, handled, erected and maintained shall comply with relevant codes of practice and standards (DTU statutory technical guidelines, French and European standards NP-P34-301, EN 10169 etc.). At the worksite, the Colorcoat® products shall be sheltered from rain and direct sunlight and the storage period shall not under any circumstances exceed one month.
 8. Protective films shall be removed within 3 months from delivery of the Colorcoat® product. These protective films do not under any circumstances eliminate the need for sheltered storage and do not protect the steel from any chemical attack that might occur during forming. The protective films must be removed immediately after erection.
 9. In the event of a claim, Tata Steel IJmuiden B.V. will compensate for damage by supplying new coils or by providing and applying the repair paints for the restoration of the defective surfaces; the choice of solution being left to the discretion of Tata Steel IJmuiden B.V.
 10. In all cases, the extent of the guarantee shall be limited to the cost of the Colorcoat® product supplied by Tata Steel IJmuiden B.V. covered by the guarantee, as stated on the invoice. Only damaged parts shall be repaired or reimbursed.
 11. Tata Steel IJmuiden B.V. must be notified by the profiler of a claim in writing within 30 days of the identification of any defect indicating a (potential) failure of the Colorcoat® product meeting its performance criteria. Notification must include proof of origin of the Colorcoat® product and date of supply; including Tata Steel IJmuiden B.V. coil number and tracking information on the manufacturing and installation of the Colorcoat® product. Any claims not supported by full substantiation of the Colorcoat® product supply will not be considered valid. Any claims in an  environment must be supported by a written confirmation from Tata Steel IJmuiden B.V.
- Tata Steel IJmuiden B.V. shall be given the opportunity to inspect the building safely in relation to the claim made.

12. This guarantee excludes any responsibility for direct or indirect immaterial losses due to the damage, to which this guarantee relates, such as layoffs, loss of production, loss of use, loss of brand image, contractual penalties etc.
13. Dutch law applies in the case of international sales. In the event of a contradiction between the English document and translations into other languages, the original English version of the guarantee shall apply.
14. This Colorcoat® product performance guarantee cancels and replaces any prior versions from Tata Steel IJmuiden B.V.

Exclusions

1. Where the Colorcoat® product is used in an abnormal corrosive or aggressive environment (e.g. if the air has a high salt content.), if the conditions of use involve continuous contact with water or damp surfaces (concrete, wood, soil etc.), or if used in an environment where chemicals, smoke, dust, condensation water or manure act on the surface of the Colorcoat® product. This guarantee shall therefore not apply to structures located in areas where the atmosphere is particularly corrosive or where directly attacked by sea water (sea front locations).
2. On roofs and, by extension, to their constituent parts, where the design, manufacture or assembly lead to water retention or various forms of soiling and/or where the pitch is less than 7%.
3. Accumulations of dirt or debris nor does it apply to failure or damage in areas not exposed to washing by rainfall.
4. Where corrosion appears starting from cut edges/perforations.
5. Where corrosion appears starting from the reverse side, from transverse and longitudinal overlaps, or due to the atmosphere inside the building.
6. Fabrication and/or installation of the Colorcoat® product under conditions that are not meeting the Colorcoat® product properties indicated in the current Colorcoat® product-datasheet at the time of sale
7. Where the steel sheet is exposed to abnormal high temperatures.
8. Parts that have been cut, drilled or heavily deformed (ends of strips, cut-outs, holes, deep scratches etc.).
9. Slow, gradual, uniform change of colour, change due to soiling or change of the gloss of the Colorcoat® product.
10. The performance of any touch-up paint or over-paint used on the panels.
11. Fire, lightning, flood, explosion, abnormal winds, earthquake, acts of war, riots, civil commotion, radiation, falling objects, vandalism and other extraneous causes.
12. Deterioration caused by contact with wet, green and/or treated timber due to direct or indirect contact or with any corrosive materials.
13. In the event of a change in the nature of the environment and/or the use of the premises for whatever reason.